



RMR Travels FAQ's

Do I have to be a Mama?

Absolutely not! There is no requirement to have had children in order to be part of any Rustic Mama Retreat event. The only requirement for this vacation is to be over the age of 21.

Can my male partner join?

We understand that you may want to vacation with your partner! We are not limiting this vacation to women only. Husbands, Boyfriends, Partners, etc are welcome to join you and take part in all group activities, excursions, meals and night time activities. The price remains the same per person.

Do I have to share a room?

The quoted price is for double occupancy of rooms. Single rooms are available with an additional single supplement payment of \$440.

What Airline is it? How much? What time is the flight?

We will be traveling on Air Canada on an overnight flight from Pearson Airport. Our flight there will be direct. We will be departing around 7:45pm April 10th, arriving in Rome at 10:20am.

On the way home, we will leave Venice at 6:55am, connect in Brussels at 8:40am, and return home to Toronto by 11:50am.

Is airport parking included?

Parking at Pearson airport is not included in your registration. There are several parking lots nearby the airport for a variety of rates. If you are parking off site, be sure to leave additional time to arrive at the airport check-in as delays can occur. We will likely be able to provide discounted parking vouchers at Park n' fly closer to the trip date. If you need to book a hotel for the night before departure, we have arranged for a week of free parking if you stay at the Holiday Inn. Email rusticmamaretreats@gmail.com for more info.

Can I fly out of another airport?

If you are unable to make it to Pearson Airport and wish to fly from another area of the country, you can contact us at rusticmamaretreats@gmail.com and get a quote to fly out of another airport, however there may be additional costs associated with this.

Do you offer a payment plan or financing?

Absolutely! We want to make this affordable for everyone. \$650 is due upon registration, but once you are registered we can set up weekly, bi-weekly or monthly payment plans for the balance to make sure you are paid in full before the deadline. Balance is due January 27th 2027.

We are now happy to offer FlexPay Financing, which can be used to stretch your trip payments out over 6, or even 24 months to make it more affordable. Email rusticmamaretreats@gmail.com for more info on financing!

What is the cancellation policy?

Your \$650 deposit registration fee is non-refundable. Final payment is due January 27th 2027.

Any payments made before January above and beyond the deposit amount are 100% refundable.

After January 27th, the entire trip is non-refundable.

Do you offer travel insurance?

Of course we do. As part of your registration you will be asked if you want to add Travel Insurance. You can do so easily through Murdoch Travel at the time of registration. We highly recommend adding insurance. You are also welcome to purchase travel insurance through any other company you wish. Sometimes your credit cards may even offer this

option if you use it to book your trip. Information on the travel insurance available through Murdoch Travel can be found here – <http://murdochtravel.ca/insurance>

What travel documents do I need?

You need to have a valid Passport to travel to Ireland (valid for a minimum of 6 months after the date of travel) More information will be provided close to the date in case of changes in the rules that may occur.

What currency do I need to bring?

In Italy they use the Euro. While some cash is useful to have on hand, most places accept debit and credit cards.

Are Gratuities included?

Gratuities are not included in your trip purchase. Everyone likes to tip differently so these amounts are at your discretion.

Are there any hidden fees?

No! The only fees not included in this package are lunches/dinner while in Italy, Tourist Taxes that hotels may charge, any parking fees/transportation fees at Pearson Airport and any gratuities you wish to make.

What do I need to pack?

Don't worry! A suggested packing list will be sent to you along with a full schedule approximately 2 months before the Getaway date. You'll know exactly what to expect.

What happens once I register?

First, smile your biggest smile knowing you are headed on one epic vacation with some incredible people! Then in the months leading up to the Getaway you will be added to a private Facebook group with all the other guests heading on vacation with you so you can get to know them. Rustic Mama Retreats will be in contact via email, sharing lots of information on what to expect, tips for making the airport experience as smooth as possible, sharing a packing list and full itinerary and so much more! Remember, this is all planned for you, so just relax, pack your bags and get ready for a week of fun and sun!

Once you register, Murdoch travel will send you an official invoice that will require your approval to process.

Can I register if I don't have a passport yet?

You can, and then provide passport details once you get it. It must be in hand by December 1st 2026 so we can secure your flight. However if it does not arrive in time, there is nothing that can be done and you will forfeit your booking.

Who is Murdoch Travel?

Did you know that the Owner and Executive Director of Rustic Mama Retreats, Jennifer McKee, is a licensed Travel Agent? Well now you do! Jennifer works closely with Jeff Clarke, Owner of Murdoch Travel, and Taylor Curtis, Group Specialist, to arrange incredible trips around the world. Murdoch Travel was founded in 1989 and has spent decades creating successful vacations for Canadians. They are a proud member of the Travel Industry Council of Ontario (TICO) and Travelsavers and will be working hard behind the scenes to make sure every aspect of this Travel Retreat goes off without a hitch!

Still have questions? Reach out to us at rusticmamaretreats@gmail.com and we will get back to you with the answers!